



IT Career FastTrack with CompTIA A+ Certification: For Exams 220-801 / 802

James Pengelly

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CompTIA A+ Certification is the essential qualification for starting out in IT Support. Follow the study path in this book, with its accompanying online videos from Professor Messer, and you will learn all you need to know about supporting PCs and be ready to take the two CompTIA A+ exams (220-801 and 220-802).

You will learn how to:

- Identify and understand the function of PC and laptop hardware components
- Install and configure peripherals and system components, printers, networking and Internet devices
- Safely perform basic PC maintenance and communicate effectively with customers
- Install and configure Microsoft Windows using command line tools and administrative consoles
- Configure and manage users, groups and shared resources in a typical SOHO network
- Use access control methods including authentication, security policy, encryption, firewalls and anti-virus
- Diagnose and resolve Windows, PC hardware, network, and printer troubleshooting scenarios
- Configure mobile devices, such as smartphones and tablets

This fully illustrated course covers every exam objective in the current CompTIA A+ syllabus, making it easy for you to prepare for the CompTIA A+ 220-801 and CompTIA A+ 220-802 exams.

With a special bonus section dedicated to taking the exam, IT Career FastTrack with CompTIA A+ offers much more than any other A+ Certification course.

It's not just a certification, it's a brand new career for you

Your career in IT might begin with CompTIA A+, but this book doesn't end there. We've included a special section dedicated to helping you find a job in PC support. There's an overview of the industry, advice on where to look for jobs, plus practical help for writing your resume or job application and attending an interview.

Free Integrated Learning, website support and practice exams

Get free access to a great new CompTIA A+ support website with this book. All content is fully linked to Professor Messer's outstanding online training videos through QR and short codes. Plus, you also get access to over 400 exam practice questions and many other useful revision and career tools.

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